

## **WASTE MATERIALS AND TRASH REMOVAL**

In 2019 the Board of Directors of San Ignacio Vistas Inc. executed a new 3-year contract with Titan Recycle & Trash, LLC. They are the sole Refuse Removal Service Provider for SIV.

### **ESTABLISHING ACCOUNT**

All homeowners must call Titan to establish an account.

Titan Recycle & Trash, LLC.  
8387 North Oracle Road, Suite 100  
Tucson, AZ 85704  
(520) 382-1009  
customerservice@titantrash.biz

Their website is: <https://www.titanrecycleandtrash.net>. You may text Amanda, the Office Manager at 520-382-1009 or email her: [Amanda@titantrash.biz](mailto:Amanda@titantrash.biz).

Office Hours Mon-Thurs 9:00-3:00 Friday 9:00-1:00

Since Titan is a **hand-throw operation**, you can use your own containers for both garbage and recycle. The contract includes a 32-gallon heavy duty recycle container with attached lid. If you need to UPSIZE the recycle container you have that option, as well as purchasing other containers.

On occasion if you have additional yard material or garbage, they will collect up to 2 more containers. Because of the exceptional wind that we encounter on most collection days, it is imperative that you make sure that all material left at the curb is secure and property contained to prevent it from blowing throughout the neighborhood.

### **BILLING**

Billing is on a quarterly basis. If you are a part-time resident, you can put your account on hold and will only pay for the time you are in Green Valley, as long as you communicate with the office at Titan when your status changes.

### **SERVICE SCHEDULE** - (except for certain holidays)

Refuse Removal and Recycle Service: ONCE A WEEK pickup on Monday

You must have your trash at curbside when the trucks arrive in order to ensure that you will not be missed on your pick-up day. Please have all trash out by 7 AM.

**COLLECTION DAYS** - If pick up day falls before a **Holiday**, it will not be affected.

If pick up falls on or after a Holiday, it will be delayed by one day. Holidays are subject to change and can be viewed on Titan's website.

TO ALL SIV HOMEOWNERS:

RE: TITAN RECYCLE & TRASH SERVICES

If you leave for an extended period of time, one of the things you will want to do before you leave is to make sure to suspend your TITAN Recycle and Trash. One way to do this is by phone. Unfortunately this has proven frustrating if you just leave a message with only your name and number and are expecting a call back. Titan is short-staffed as a result of Covid. Many people have been leaving multiple calls, texts and emails. There is only one person in the office handling all of the calls. Multiple phone calls, texts and emails only serve to clog the system and create backlogs.

We take this opportunity to remind you that the best way to communicate with Titan is by either sending them one email, or one text message, or going to their web page and using the "contact us" on their home page. In your request be sure to provide the nature of your request ; your address, phone number, and account number (if that is handy).

text to this number: 520.382.1009

email Titan: amanda@titantrash.biz

Titan's website (click on this link) : <https://titanrecycleandtrash.net>

Scroll to the bottom of the page and look for the words 'CONTACT US'

Pick one of the above methods and please refrain from sending multiple requests for the same issue. This allows Amanda to have time to contact any homeowner that didn't provide all of the information needed to complete the request.

If you are suspending or restarting service give them the date. Try to allow a week's notice to process paperwork.

If you have any other questions, please contact us.

SAN IGNACIO VISTAS, INC

EMAIL: sivhoa.info@gmail.com

PHONE 520-330-6087

## **SERVICE GUIDELINES**

- ◆ ALL TRASH MUST BE BAGGED
- ◆ Refuse containers may be no larger than the standard 65-gallon bins and no container including contents should weight more 50 lbs.
- ◆ Trash bags may be no bigger than the standard 32-gallon bags, and strong enough to hold the contents without tearing. If the bags contain food they must be placed in a can to keep the birds and other animals from tearing into the bag.
- ◆ Please limit the number of containers (bags, bins, boxes or bundles) to 3 or 4 at any one collection.
- ◆ Bundled items, such as tree or palm branches, should be cut to 3 foot lengths and secured with twine.
- ◆ Please box and label sharp items, such as thorns and cactus. Our drivers may not pick up unless they are contained.
- ◆ Ashes, Kitty Litter, Sawdust and Vacuum Cleaner dust must be placed in a tied plastic bag.
- ◆ No dirt, rock, concrete, brick, etc. will be collected due to weight and potential damage to equipment.
- ◆ We **DO NOT ACCEPT** wet paints, motor oil, automotive waste
- ◆ Independent contractors who perform services for customers (landscapers, construction contractors, handymen, etc.) are responsible of disposing of their own waste; these materials will not be picked up by Titan.

## **RETURN TRIPS**

All containers must be set out in a timely fashion on your scheduled day and this includes recycling. If it is hard for you to meet this morning deadline, we suggest you put your trash out the night before. All garbage bags must be inserted into a CAN in order to deter critters from getting into the trash and spreading it onto the street/neighborhood.

If a return trip is required due to a customer error, a \$15.00 return trip fee will be charged. If your pick up is missed and you cannot wait for the next scheduled date, please notify our office as soon as possible -- within 24 hours of your pick-up day.

## **HAZARDOUS MATERIALS**

No hazardous material should be placed in the trash such as Motor Oil, Chemicals, Paint, Pesticides, Tires, Batteries, Propane Tanks, Asbestos, Gas, Oil, Anti-freeze, or Freon. Household Hazardous Wastes (HHW) should never be placed in household trash or flushed into the sewer system.

It is suggested that you check the website for options for disposing of Hazardous Waste. <https://www.titanrecycleandtrash.net>

Recycling and hazardous waste disposal guide for Pima County can be found at

<http://activerain.com/blogsview/1830007/where-to-recycle-in-tucson-az-hazardous-household-waste-other-items>

Pima County Hazardous Waste Dept. (520) 888-6947

## ATTACHMENT 7.10

**IT IS IMPERATIVE THAT YOU MAKE SURE THAT RECYCLABLE MATERIALS ARE CLEANED, EMPTY, DRY AND HAVE NO FOOD OR BEVERAGE RESIDUE.**

### ACCEPTABLE RECYCLABLE MATERIALS

Cans, Aluminum, Steel or Tin  
Cartons or Plastic Jugs for Juice, Milk & Water, remove any lids  
Corrugated cardboard – FLATTENED, BUNDLED AND TIED  
Glass  
Paper (white & colored)  
Paperboard / Chipboard (cereal or stationary boxes)  
Phone books/Newspaper/Brown bags  
Plastic Containers with recycle mark  of #1 & #2

(If it isn't detailed above, act on the side of caution and put it in the garbage)

### SPECIFIC MATERIAL TO BE PUT IN GARBAGE

Appliances, (Small, such as toaster, hair dryer, iron, etc.)  
Batteries: Household alkaline batteries (NOT rechargeable lithium-ion batteries/car  
Cell Phone  
Cigarette butts  
Cooking oil (10-12 ounces) in a suitable container so it doesn't leak on roads  
Fabric/clothes  
Light bulbs  
Packing Peanuts and **STYROFOAM and PACKING MATERIALS** of any kind  
Plastic bags of **ANY** kind (grocery, etc. AND most other plastics, such as hangers  
Plastic (Large containers: such as bins, landscape pots, barrels, etc.)  
Wood (cut to 2 feet or less, bundled and tied)  
Yard Waste, either in container, or (cut to 4 feet or less, bundled and tied)

### HAZARDOUS WASTE EXAMPLES

(Need to be taken to a Hazardous Waste Collection Facility)

Automobiles and Parts  
Batteries – Lithium (Rechargeable) and Car Batteries  
Compact Fluorescent (CFL) light bulbs  
Oil – motor fluid, etc.  
Printers/copier cartridges  
Refrigerators (because of EPA regulations)

### TITAN WILL PROVIDE A YEARLY COMMUNITY PICK-UP

(Date and details will be forthcoming for such these items)

Appliances (not to include Refrigerators)  
Computers and Electronics - These can also be taken to Hazardous Waste Collection  
Furniture  
Heavy scrap metal (iron, steel, etc.)  
Televisions

If you have questions visit their website <https://www.titanrecycleandtrash.net>  
Or please call Phone: 520-382-1009